

**I.T. Professional**

**CONTACT**  
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**PROFILE**

I am an **experienced, highly motivated information technology professional** with **8 years of experience in business and systems analysis and support**. My professional experience is complemented with a 5-year **Bachelor of Computer Science** co-op degree where I specialized in **Databases, User Interfaces, and Business Requirements Collecting**. I have key strengths in **web development, technical writing and end user training**, and **expert level knowledge of Java, Basic, C, and all forms of SQL**. In a team setting I am patient, approachable, and conscientious and able to take leadership and accountability for a project or function. I am seeking **a senior-level technical role in a progressive organization** which leverages my experience and high engagement.

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**EDUCATION & PROFESSIONAL DEVELOPMENT**

**2001 Bachelor of Science  
Computer Science with a Business Option, 5 Year Co-op Program**  
Databases, User Interfaces, Business Requirements Collecting  
University of Victoria

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**PROFESSIONAL EXPERIENCE**

**2006 to present - EGX GROUP INC – Vancouver, BC  
Systems Analyst, Network Operations**

*egX Group is developing a global securities marketplace designed for the listing and trading of real estate securities and related financial products in key international financial centers. As it was a venture capital company, a great deal of the systems, technology and supporting applications were developed in-house. I play a key role in providing analysis and support on these customized proprietary solutions.*

- Develop extensive databases and applications to support an international stock exchange
- Develop protocols for and implement data warehousing, international networking, emergency disaster planning & recovering, and reporting to external stakeholders
- Administer group policy and software life cycles from development to staging to performance in production environment
- Build and maintain the server farm at a third party datacenter 8 MS sever 2003 RS2 (Web and Normal) for domain control, production web servers, SharePoint, exchange, and SUSE linux VM machines
- Act as MSDN licensee for Visual Studio .Net, ASP, and SQL software writing
- Design, maintain, configure and update website structure and content for 3 business units
- Participate in and contribute to design and development of new proprietary technology

**2003 to 2006 - A. MORDO & SON LTD. - Vancouver, BC  
Business Analyst, Technical Support & Domestic Logistics Manager**

*A. Mordo & Son Ltd is Canada's largest bicycle manufacturer and the world's largest snowboard manufacturer. They are responsible for several key brands which are distributed to major retailers across North America, Europe and Asia. In this role I was responsible for business analysis, technical support, and domestic logistics needs for this growing business.*

- Acted as sole manager of a 30-computer network, including responsibility for technology assets, applications, security, development, end user support and performance optimization
- Developed key software, including production applications, container tracking management applications, reporting functions, and commercial invoicing software (Visual Basic, ASP, ColdFusion, Access, SQL)
- Responsible for all purchasing and asset management
- Acted as systems administration, responsible for email server, upgrades and rollouts, security and virus screening, user access, and technical support and training for all end users

**2001 to 2003 - MINISTRY OF TRANSPORTATION - Victoria, BC  
Business Analyst, Bridge Management Department**

*The Ministry of Transportation and Infrastructure is the division of the Government of British Columbia tasked with expanding transport within BC through innovative, forward-thinking transportation strategies that must mutually benefit the provincial economy. Within this large, complex organization I was responsible for developing reporting solutions, conducting business analysis and providing technical writing for end user support applications.*

- Developed online reporting solutions to support the objectives of the Ministry
- Utilized Oracle Discoverer, Cognos Impromptu, and Crystal Decisions, and integrated custom solutions with Java, ASP, and ColdFusion to meet specialized reporting needs
- Gathered user requirements and specified and documented the requirements for development
- Developed a custom reporting solution which was adopted after a formal presentation to over 70 end users and Ministry Directors
- Specified and wrote the technical support and administrator manuals still used today
- Facilitated and delivered training in groups of up to 30 Bridge Area Managers across BC

**PROFESSIONAL AWARDS**

**2001 - YOUNG ENTREPRENEUR OF THE YEAR - Kelowna, BC  
Federal Business Development Bureau**

I was awarded the Young Entrepreneur of the Year from the Federal Business Development Bureau (FBDB), Economics Development Commission and Central Okanagan Career Programs

**TECHNICAL SKILL SET**

**Development Languages**  
**Web Development Languages**  
**Online & Third Party Reporting**  
**Document Management Systems**  
**Operating Systems**  
**Servers**  
**Office Management Applications**  
**Technical Writing**

Visual Basic, Java, C(++), SQL (MS, Oracle, My)  
 VB ASP, .Net, PHP, Cold Fusion, CSS, HTML, Java, Flash  
 Oracle Discoverer, Crystal, Cognos, MS SQL 2005-8  
 Microsoft SharePoint  
 XP, 2000, Linux – Active Directory and Group Policy  
 Server 2003, Web, SQL, Exchange, VM Ware on SUSE  
 Office (including macro and Visual Basic scripts)  
 Online, paper and in-person training and support  
 resources

**PROFESSIONAL REFERENCES**

Exceptional professional references will be made available upon request.